**RE: Blika login**

P

**Petra**

 reported via email

*2 months ago (Mon, 19 Dec 2022 at 9:13 AM)*

To:"Lars-Henrik

Cc:support@blika.com

Hi try the support on cc.

Cheers,

Petra

**From:** Lars-Henrik   
**Sent:** den 19 december 2022 09:04  
**To:** Petra   
**Subject:** Blika login

Hi Petra,

Who can I contact if I cannot login to Blika? I have reset my password, which seems to work (I get a mail confirmation that the password has been changed) but when I subsequently try to login using the same password, I get the information that either the mail or the password is wrong. I have tried three times to change the password and get the same error every time…

Venlig hilsen / Kind Regards,

**Lars-Henrik**

M

[**Maria Cherkes**](https://support.blika.com/a/agents/22025373233)

replied

*2 months ago (Mon, 19 Dec 2022 at 9:17 AM)*

To:petra.

Cc:lars-henrik.

Hi Lars-Henrik,

​

​Are you trying to login with the user name as per below? If not, please try this one as it is stated that it is your username in the system, not email address.

A picture containing chart

Description automatically generated

Kind regards,

Maria

​

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Ticket: \*\*\*

L

[**Lars-Henrik**](https://support.blika.com/a/contacts/22033674332)

replied

*2 months ago (Mon, 19 Dec 2022 at 9:20 AM)*

To:"Blika Support" <support@blika.com>

Cc:petra.

Hi,

Thanks a lot!

/ Lars-Henrik